

Quality Policy Statement

It is Powerstar's intention to use an Integrated Management System that meets or exceeds the quality standard BS EN ISO 9001:2015 and which is routinely reviewed by the directors and the Nominated IMS Representative, then communicated effectively to all employees. Powerstar will also establish a solid foundation and a clear framework for continual improvement, taking into consideration the feedback of all interested parties, consisting of, but not limited to, our customers, partners, employees, and suppliers, as well as any applicable statutory or regulatory requirements.

Leadership

- Lead with integrity, demonstrating visible leadership that promotes a culture of accountability, continual improvement and excellence.

Customer Satisfaction

- Understand and meet the customer needs, ensuring satisfaction through reliable, safe and high-quality outcomes.
- Supply products at or before the agreed delivery dates and times.
- Provide accurate product information and technical support.
- Develop our products and services to meet the demands from the marketplace.
- Select suppliers who aim for professional, consistent, quality approved product and services on time.

Continual Improvement

- Measurable improvement of the effectiveness of the business, its management and operating systems.

Employees

- Provide training to employees to promote continual improvement within the workplace, achieved through cross-training, resulting in a continuous workplace improvement, allowing for a more smoothly run operation.
- Empower our employees to use their skills and talents to achieve the quality policy and business plan objectives.

Integrated Management System

- Maintain an Integrated Management System compliant to BS EN ISO 9001:2015.
- Review our Integrated Management System on a continual basis for robustness.
- Set and review performance objectives to meet our business goals.

The undersigned will arrange company meetings and communications as required, to ensure that the requirements are understood and maintained.



Chris Boyd, Head of SHEQ

Review Date: 18/12/2025

Valid Until: 31/12/2026